

06 November 2023

Important Notice: Discontinuation of the C6 chemistry firefighting foam used in PEFS C6 vehicle fire suppression system.

Dear Valued Customer,

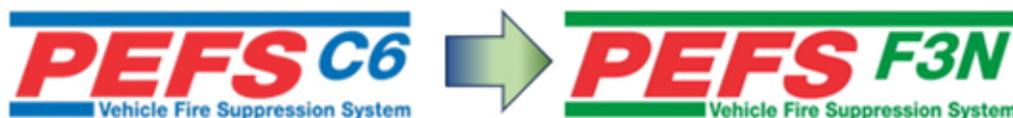
We are writing to inform you of an important update regarding our PEFS C6 system. Unfortunately, the supplier of the foam concentrate used in this system has informed us of their intention to discontinue manufacturing. The decision to cease manufacturing follows an increasing global trend by foam manufacturers to transition away from **fluorinated** foams.

This decision means that owners of PEFS C6 systems (**fluorinated**) will be required to make some design changes, to be able to use a **non-fluorinated** foam concentrate.

We understand that the PEFS C6 system has been a valuable solution for your needs, and we are committed to assisting you in transitioning to an **alternative solution** that will meet your requirements.

The key details regarding the discontinuation are:

1. **Product Discontinuation Date:** Foam concentrate manufacturing will cease by the end of Q1 2024.
2. **Inventory:** Chubb will make every effort to secure sufficient stock to assist our customers through 2024. However, we will be unable to take orders for C6 foam concentrate after September 30, 2024
3. **Alternative Solution:** To help you transition smoothly from the PEFS C6 System, we can convert your existing system to our new PEFS F3N system which uses a Newtonian **non-fluorinated** foam concentrate.



The new PEFS F3N system is [Activfire](#) certified and uses less foam concentrate in each fill. This provides both inventory, and cost advantages.

The PEFS F3N system also utilises a nozzle that was specifically designed for improved **non-fluorinated** foam generation.

4. **Support and Assistance:** Converting your existing system is relatively simple and we are ready with the necessary components, training, and technical support.
- On your next service, our service team will assess your PEFS C6 system and advise what parts and labor will be required to convert to a new PEFS F3N system.
 - If you are using an alternative service provider, Chubb can supply all the necessary parts to convert the system and we also offer a free online training course that provides the relevant knowledge for a competent technician to convert an existing PEFS C6 system into a PEFS F3N system.

Please note that all ongoing services, prior to discontinuation and any conversion of existing systems will be covered under warranties for products and services provided by Chubb, including all obligations under law.

Chubb values your business and is dedicated to working closely with you to ensure a smooth transition. We understand that change can be challenging, and we are committed to making this transition as seamless as possible for you.

We are confident that the PEFS F3N system will meet and exceed your expectations.

If you have any questions, please contact your local Chubb representative.



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